

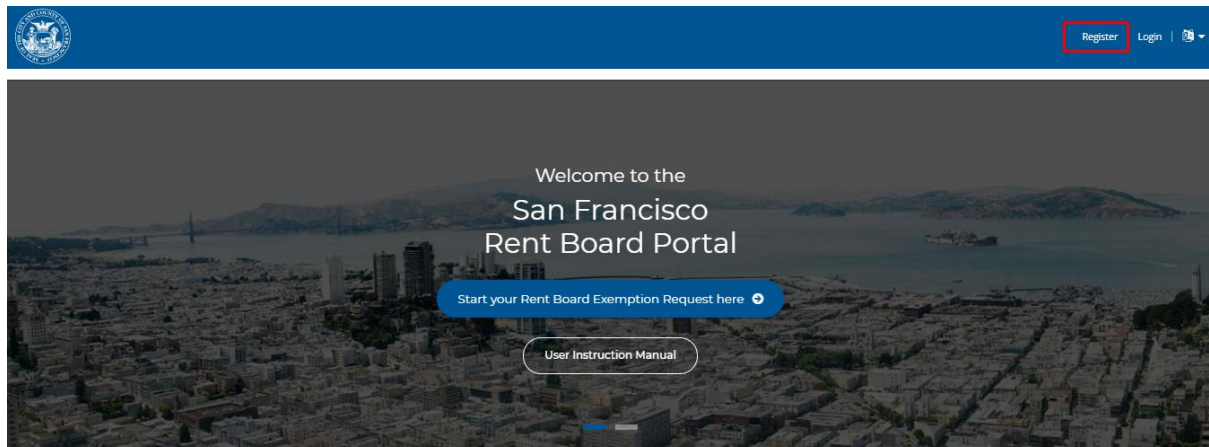


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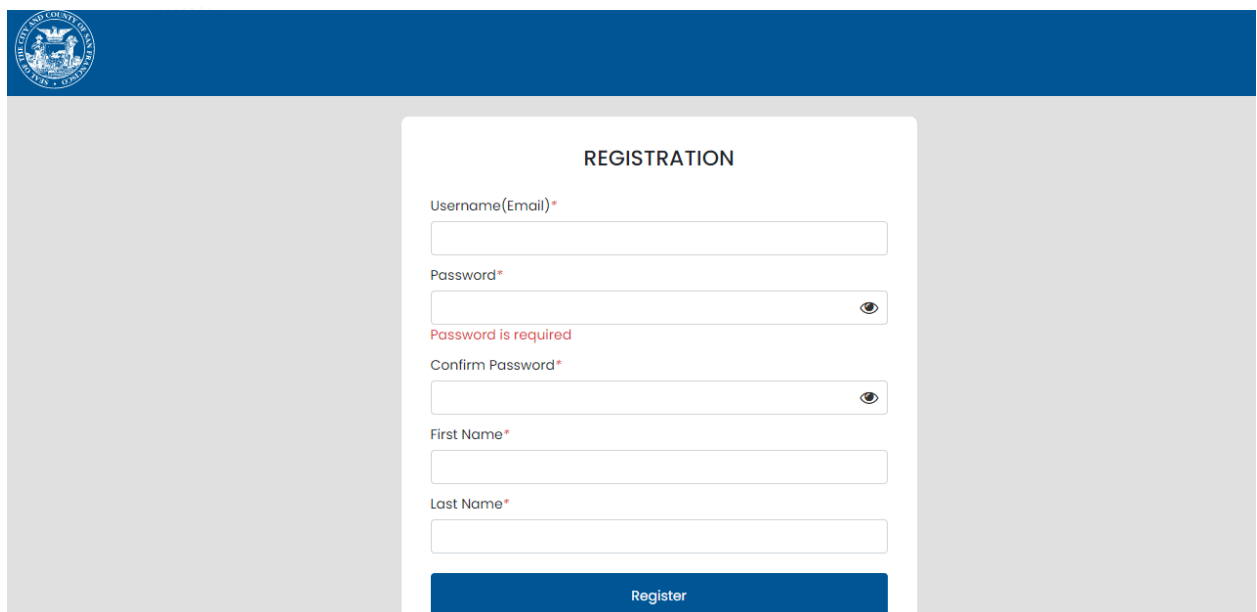
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1. Getting Started

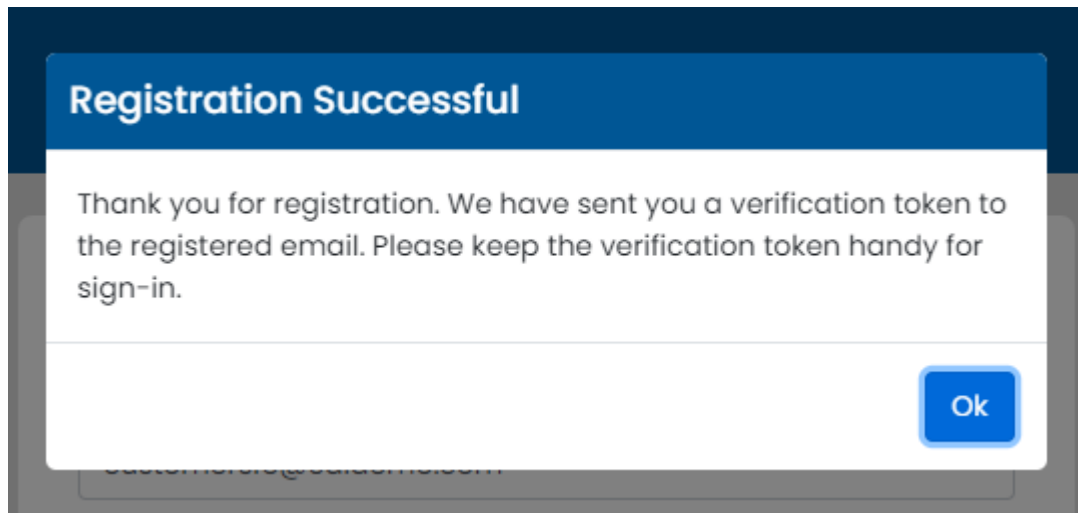
- Access portal.sfrb.org where you see the landing page as such:



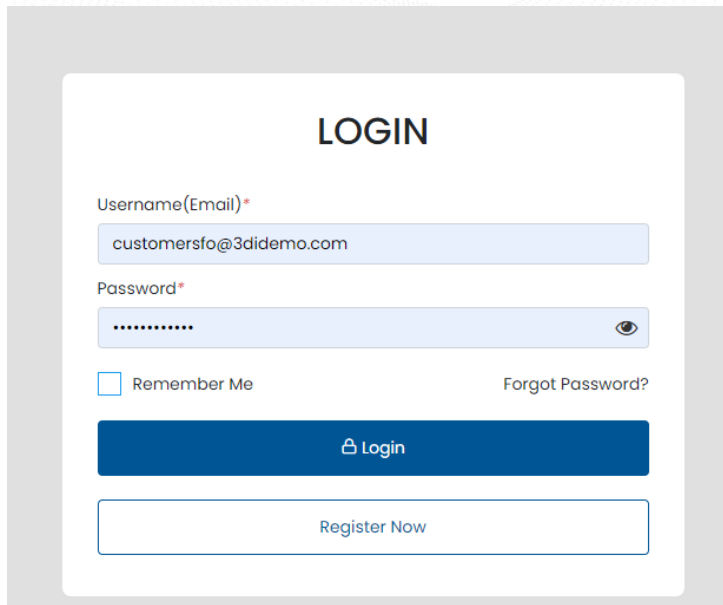
- NOTE: If this is your first time using the portal continue here. If you already have an account, please log-in and go to step 2 in the manual.
- Click on the “Register”



- Enter information
- NOTE: (Password requirements are: Password must contain at least 8 characters of the following character types: Upper Case (A-Z), Lower Case (a-z), Number (0-9), and Special Character (!@#\$%^&*).
- Click “Register”



- Click "Ok" in the pop-up, to receive verification token in your email inbox. NOTE: The token will be sent to the email address you used to register with. Please check your spam/junk folders in case the token was sent there.
- You will then see a "Login" pop-up.
- Enter the username (email) and password you used to register. NOTE: In order to login, you must have completed the registration steps above. Once you complete, this, a pop-up will ask you for your token from your email address.

A screenshot of a web application showing a "LOGIN" form. The form has a white background with a blue border. At the top, the word "LOGIN" is displayed in bold. Below it, there are two input fields: "Username(Email)*" with the value "customersfo@3didemo.com" and "Password*" with a masked password ".....". To the right of the password field is an eye icon. Below the password field, there is a checkbox labeled "Remember Me" and a link labeled "Forgot Password?". At the bottom of the form are two buttons: a blue "Login" button and a white "Register Now" button.

- Click "Login"

VERIFY EMAIL

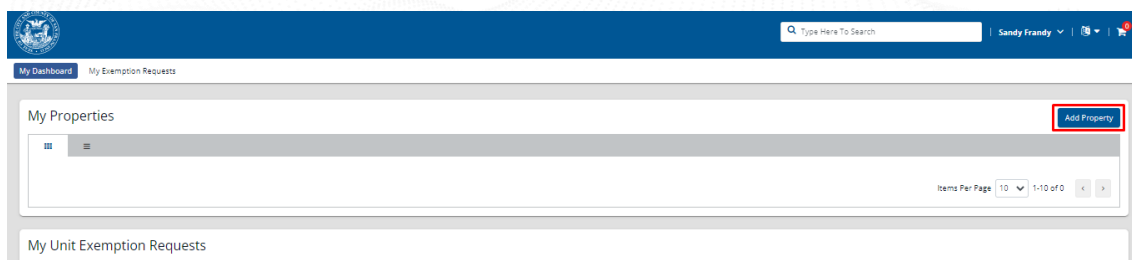
Enter validation token*

If you didn't get the token or if the token is expired then [click here to resend](#)

- Input the token you received in your email
- Click Submit

2. Add a property

- Login and access your dashboard
- Click on “Add Property” on the right hand side



The screenshot shows the user's dashboard with a search bar at the top. Below the search bar, there are two tabs: 'My Dashboard' and 'My Exemption Requests'. Under 'My Dashboard', there is a section titled 'My Properties' with a table of properties. To the right of the table is a red button labeled 'Add Property'. Below the 'My Properties' section is a section titled 'My Unit Exemption Requests'.

- In the pop-up, enter your parcel number and PIN
- NOTE: refer to image to see where to find your PIN

Add Property

I am Property ...

Owner

Parcel Number*

PIN*

Where to find my PIN?

Please enter the APN and PIN located on the Rent Board

Fee Annual Notice sent to the mailing address on file for your property. If you need a new PIN to be issued or need other assistance, please call 311.

San Francisco Residential Rent Stabilization and Arbitration Board
20 Van Ness Avenue #200, San Francisco, CA 94102-6033 www.sfb.org 415.232.4000

Rent Board Fee Informational Notice
S.F. Administrative Code Chapter 37A

(NOTICE DATE)

(OWNER NAME)
(OWNER ADDRESS)
(OWNER ADDRESS)

PORTAL PIN (XXXX)

RENTAL PROPERTY ADDRESS : (ADDRESS)
ASSESSOR PARCEL NUMBER : [APN]

The Rent Board Fee funds the services provided by the Rent Board. In prior years, the Office of the Treasurer and Tax Collector billed the Rent Board fee on the property tax statement. The Rent Board is now required to collect the \$59 per rental unit fee (\$29.50 per SRO unit) directly from each property owner, and the Fee will no longer appear on your property tax statement. There has been no change to the structure of the fee. You will receive an invoice in January 2022. Your Fee payment must be made by March 1, 2022 to avoid penalties.

If you believe that one or more of your rental units is exempt from Rent Board Fee.

- Click “Add Property”

Add Property

I am Property ...

Parcel Number*

PIN*

Add Property

Where to find my PIN?

Please enter the APN and PIN located on the Rent Board

Fee Annual Notice sent to the mailing address on file for your property. If you need a new PIN to be issued or need other assistance, please call 311.

San Francisco Residential Rent Stabilization and Arbitration Board
 25 Van Ness Avenue #200, San Francisco, CA 94102-4035 www.sfrb.org 415.252.4688

Rent Board Fee Informational Notice
 S.F. Administrative Code Chapter 37A

(NOTICE DATE)

(OWNER NAME)
 (OWNER ADDRESS)
 (OWNER ADDRESS)

PORTAL PIN (XXXX)

RENTAL PROPERTY ADDRESS (ADDRESS)
 ASSESSOR PARCEL NUMBER (APN)

The Rent Board Fee funds the services provided by the Rent Board. In prior years, the Office of the Treasurer and Tax Collector billed the Rent Board fee on the property tax statement. The Rent Board is now required to collect the \$59 per rental unit fee (\$29.50 per SRO unit) directly from each property owner, and the Fee will no longer appear on your property tax statement. There has been no change to the structure of the Fee. You will receive an invoice in January 2022. Your Fee payment must be made by March 1, 2022 to avoid penalties.

If you believe that one or more of your rental units is exempt from Rent Board Fee.

- You will be taken to your dashboard where you will see your successfully added property

My Properties

Google

Parcel Number: 6478-008
 Address: 242 ALLISON ST SAN FRANCISCO CA

Google

Parcel Number: 0284-020
 Address: 753 BUSH ST SAN FRANCISCO CA

Google

Parcel Number: 0301-014
 Address: 1000 LARKIN ST SAN FRANCISCO CA

3. View Property Details Page

- On the property, click the “VIEW” button
- Scroll through the page and view property information

4. Submit exemption request

- In order to submit an exemption request, either click on the “Add Unit Exemption” button located on the image of your added property card OR

My Properties

Parcel Number: 6478-008
Address: 242 ALLISON ST SAN FRANCISCO CA

Parcel Number: 0284-020
Address: 753 BUSH ST SAN FRANCISCO CA

Parcel Number: 0301-014
Address: 1000 LARKIN ST SAN FRANCISCO CA

- Scroll down to the “Unit Exemption” box and click on “Add Unit Exemption” on the right hand side

Unit Exemption

Export to Excel Search...

Unit Address	Unit Number	Exemption Requested? (Yes/No)	Type Of Exemption Requested	Submitted On	Submitted By	Status	Attachments	Actions

No Record Found

10 Items per page No items to display

- In the pop-up you will enter information as listed below
 - Enter your property address
 - Enter your unit number (if any)
 - Select an exemption type
 - Enter a comment (optional)
 - Upload supporting document(s) (mandatory depending on the exemption type selected)
 - Enter your name for the penalty of perjury and enter today's date

Add Unit Exemption

* Enter Property Address Unit Number (if any)

* Select one exemption type

☐ My single family home, condominium, co-op, or apartment unit is occupied by an owner of record and not rented at any time. (no proof required). Vacant units or units solely occupied by children or close relatives not on title as owner do NOT qualify for exemption. 您的單一家庭住宅、公寓式公寓、合作公寓或公寓單位由業主佔用，並且從未出租。 (無需證明) 空置單位或僅由業主名義的子女或親屬佔用的單位，並不得豁免條件。 Mi vivienda unifamiliar, condominio, unidad de cooperativa o apartamento está habitada por un propietario registrado en el título de la propiedad y no se ha alquilado en ningún momento (no se requiere prueba) o Las unidades desocupadas o aquellas exclusivamente ocupadas por hijos o parientes cercanos que no figuren en el título de propiedad como propietario NO califican para una exención.

☐ The rent for the unit is controlled or regulated by a governmental unit, agency, or authority (other than the San Francisco Rent Board), for example, Section 8. You must submit documentation from that governmental agency showing regulation of rents. 單位的租金由政府部門、機構或主管機關 (三藩市租務委員會除外) 控制或監管。例如：第 8 節。您必須提交由政府部門發出的文件，證明租金受監管。 La renta correspondiente a la unidad está controlada o regulada por una unidad, agencia o autoridad del gobierno (distinta de la Junta del Control de Rentas), por ejemplo, la Sección 8. Debe presentarse documentación de esa agencia del gobierno que demuestre la regulación de las rentas.

☐ The hotel guest room is not rented for residential use and is designed for tourist use under the Residential Hotel Ordinance. You must submit the most current Certificate of Use for the Department of Building Inspection's Housing Inspection Division. 出租的客房不是用於住宅用途，而是根據《住宅酒店條例》供遊客使用。您必須提交建築檢查部門的住宿檢查證書 (Certificate of Use)。 La habitación de huéspedes de hotel no se alquila para uso residencial y está destinada a uso de turistas de acuerdo con la Ordenanza de Hoteles Residenciales. Debe presentarse el Certificado de uso más actualizado para la División de Inspección de Viviendas del Departamento de Inspección de Edificios.

☐ The unit is a housing accommodation in a hospital, monastery, extended care facility, state licensed home for the elderly, or a dormitory owned and operated by an institution of higher education, a high school or an elementary school. You must submit a Department of Social Services Certificate. 單位是醫院、修道院、長期護理機構、經州許可老人院內的住宿，或由高等教育機構、高中或小學擁有和經營的宿舍。您必須提交《社會服務局證明書》。 La unidad es un alojamiento en un hospital, monasterio, centro de cuidados extendidos, hogar para ancianos con licencia estatal o un dormitorio que pertenece y es operado por una institución de educación superior, una escuela secundaria o una escuela primaria. Debe presentarse un certificado del Departamento de Servicios Sociales.

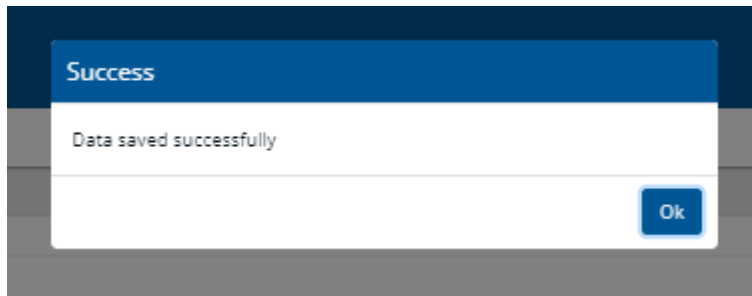
☐ The unit is a non-profit cooperative owned, occupied, and controlled by a majority of the residents. You must submit a copy of the non-profit document 501(c) on file with the Secretary of State. 單位是無利合作社所有、佔用和控制，由大多數居民擁有、佔用和控制。您必須向州務卿提交非營利文件 501(c) 副本。 La unidad es una cooperativa sin fines de lucro que pertenece, es ocupada y controlada por una mayoría de los residentes. Debe presentarse una copia del documento 501(c) (entidades sin fines de lucro) presentado ante la Secretaría de Estado.

Comment (Optional)

Documents

0 of 100 characters used

- Click “Submit”



Unit Exemption + Add Unit Exemption

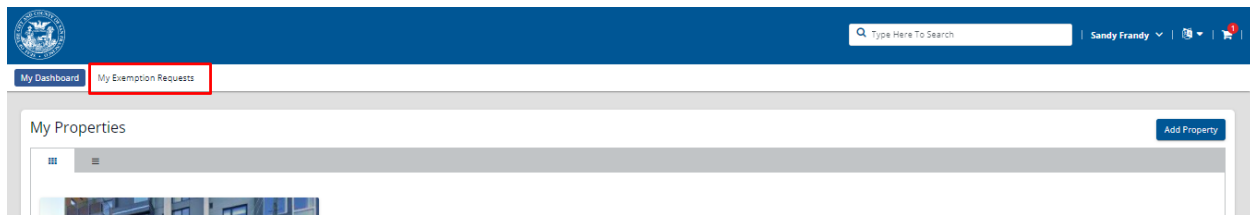
☒ Export to Excel

Unit Address	Unit Number	Exemption Requested? (Yes/No)	Type Of Exemption Requested	Submitted On	Submitted By	Status	Attachments	Actions
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
1315 w 16th street	B	Yes	My single family home, condominium, co-op, or apartment unit is occupied by an owner of record and not rented at any time. (no proof required). Vacant units or units solely occupied by children or close relatives not on title as owner do NOT qualify for exemption.	11/12/2021 05:57 AM	Sandy Frandy	Request Submitted		

- Your entered information will be in the “Unit Exemption” grid
- Now you have completed the steps to add a unit exemption request and it will be sent to SFO team for review

5. View details and track status of the submitted exemption request

- From dashboard, click on “My Exemption Requests” located at the top near the “My Dashboard” tab



- “My Exemption Requests” grid will show all the parcels for which you filed an exemption against, their details and the status.

My Exemption Requests

Columns ▾ Export to Excel 315

Case Number	Case Type	Parcel Number	Unit Address	Unit Number	Status	Created On	Updated Date
SFRBU-2100120	Unit Exemption	0315-010	771 Porter		Request Submitted	12/02/2021 08:18 AM	12/02/2021 08:18 AM
SFRBU-2100005	Unit Exemption	0315-010	238 OFARRELL SAN FRANCISCO CA		Exemption Approved	09/23/2021 08:35 AM	09/23/2021 08:55 AM
SFRBU-2100003	Unit Exemption	0315-010	242 OFARRELL SAN FRANCISCO CA		Exemption Approved	09/23/2021 07:13 AM	10/07/2021 01:44 PM

10 Items per page 1-3 of 3 items

- Here you can sort each column by clicking on it and you could view all your requests.
- To see more details about each parcel, click on the case number in the grid to be taken to the details screen

My Exemption Requests

Columns ▾ Export to Excel 315

Case Number	Case Type	Parcel Number	Unit Address	Unit Number	Status	Created On	Updated Date
SFRBU-2100120	Unit Exemption	0315-010	771 Porter		Request Submitted	12/02/2021 08:18 AM	12/02/2021 08:18 AM
SFRBU-2100005	Unit Exemption	0315-010	238 OFARRELL SAN FRANCISCO CA		Exemption Approved	09/23/2021 08:35 AM	09/23/2021 08:55 AM
SFRBU-2100003	Unit Exemption	0315-010	242 OFARRELL SAN FRANCISCO CA		Exemption Approved	09/23/2021 07:13 AM	10/07/2021 01:44 PM

10 Items per page 1-3 of 3 items

- The case details screen looks as such:

Case Details

Number : SFRBU-2100044 | Type : Unit Exemption | Status : Request Submitted

Map view showing the location of the property (771 Porter) and surrounding areas (Spark Studio, UCSF Benioff Children's Hospital, etc.).

Linked Assets: Parcels 3957-076

Linked Cases:

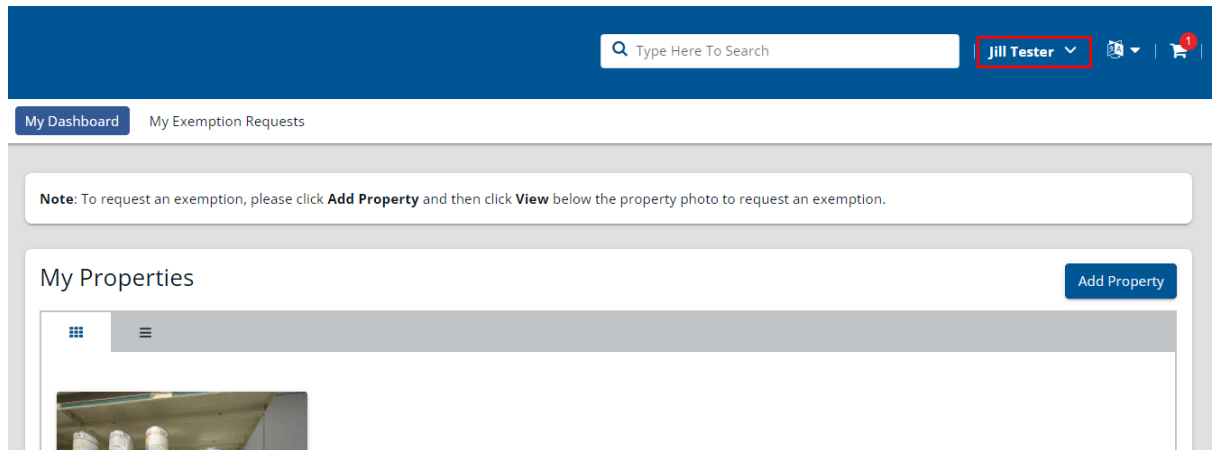
Unit Exemption (SFRBU-2100044)

Enter Address : 1315 w 16th street

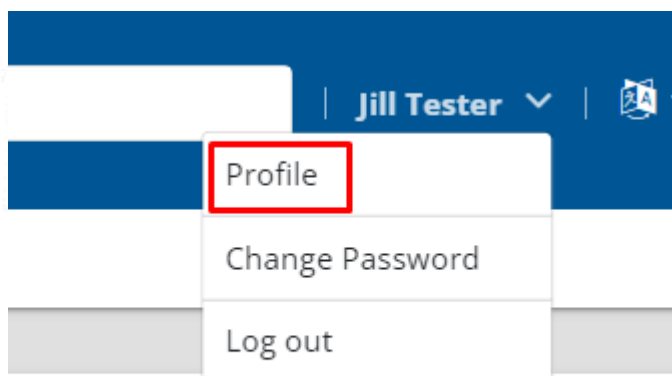
- Scroll through the page to see details including case number, type and status, linked assets, map location of property, details, documents, and comments against the case.

6. Updating Contact Information

- From the dashboard click on your name in the top right hand corner



- Select "Profile"



- Click on "add address details" to update personal address information

My Dashboard My Exemption Requests

Search: Type Here To Search | Jill Tester | [Icons]

Name: Jill Tester | Username: SFcustomer@3diemail.com | Email: SFcustomer@3diemail.com [Edit]

Address Details

[+ Add Address Details](#)

Type	Full Address	Actions
No Record Found		
Page 0 of 0 No items to display		

Communication Details

[+ Add Communication Details](#)

Type	Phone or Email	Actions
Email	SFcustomer@3diemail.com	[Edit] [Delete]
Page 1 of 1 1 - 1 of 1 Items		

My Preferences

[Edit]

- Fill in the fields to add your address details

Add My Address

Address Type*
Select [v] ☐ PO Box Address?

Address 1*
[Text Field]

Address 2
[Text Field]

City*
[Text Field]

State*
[Text Field]

Zip*
[Text Field]

Country*
United States [v]

☐ Primary

[Cancel] [Save]

- Click save and you will see the added address in the widget
- To update email address, click on “add communication details”

sfcustomer@3diemail.com [Edit](#)

[Details](#)

Communication Details

[+ Add Communication Details](#)

Type	Phone or Email	Actions
Email	SFcustomer@3diemail.com	Edit Delete

Page 1 of 1 1 - 1 of 1 items

- In the pop-up select if you want to update email or phone

Add My Communications

Communication Type*

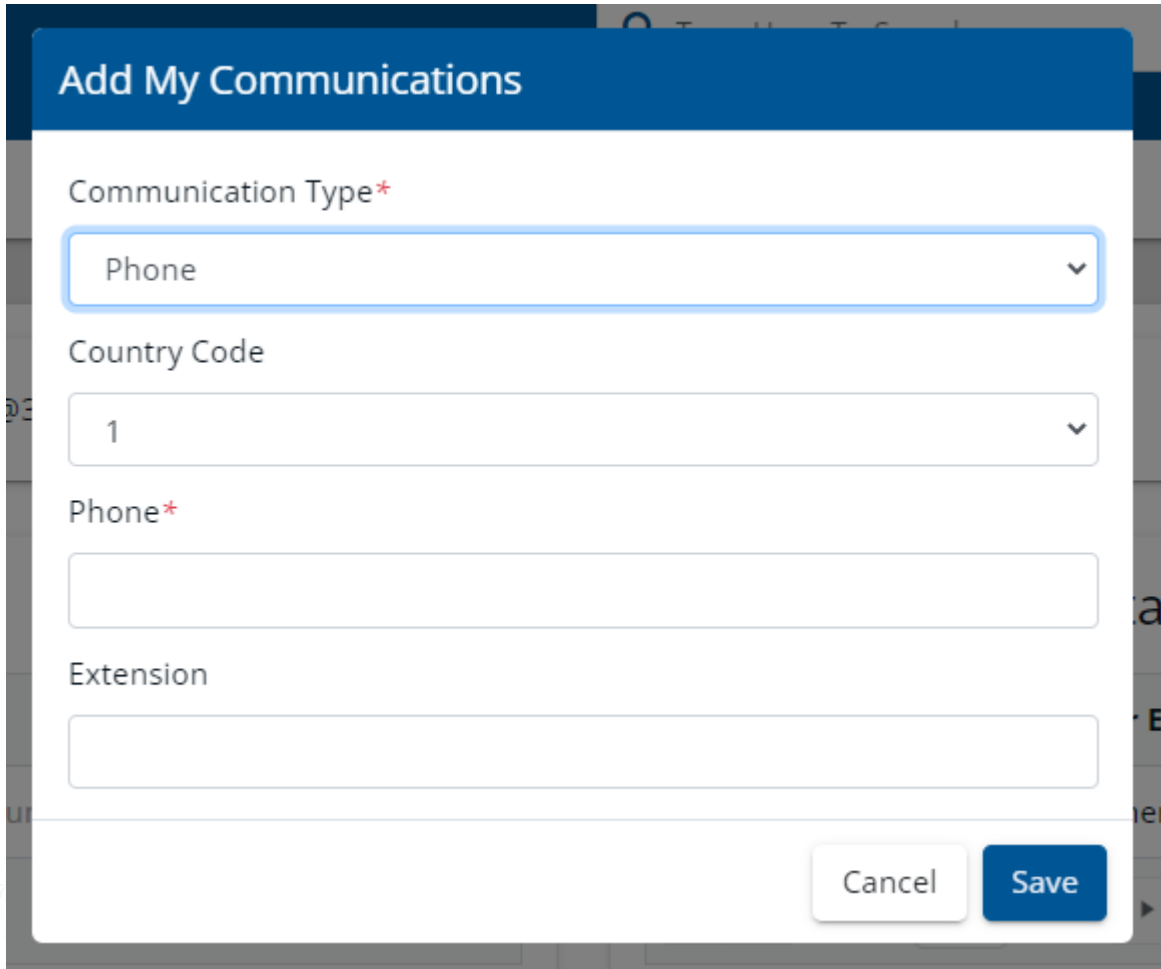
Select

Select

Phone

Email

- If phone is selected, enter the following details and click save.



Add My Communications

Communication Type*
Phone

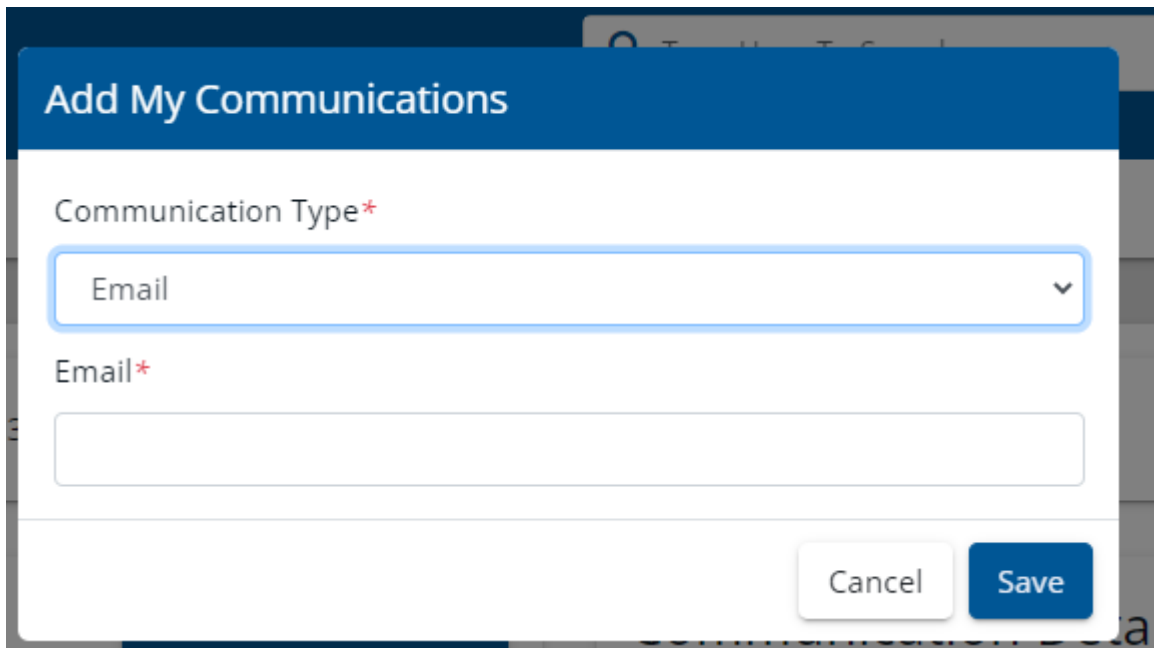
Country Code
1

Phone*

Extension

Cancel Save

- If email is selected, enter your email address and click save



Add My Communications

Communication Type*
Email

Email*

Cancel Save

- If you need to edit first and last name, use the “edit” button

My Dashboard My Exemption Requests

Search Type Here To Search | Jill Tester | [Icons] | 1

Name: Jill Tester | Username: SFcustomer@3diemail.com | Email: SFcustomer@3diemail.com [Edit]

Address Details [Add Address Details]

Type	Full Address	Actions
------	--------------	---------

Communication Details [Add Communication Details]

Type	Phone or Email	Actions
------	----------------	---------

- In the pop-up, enter your first and last name and click save

Edit Profile

Username*
SFcustomer@3diemail.com

First Name*
Jill


Last Name*
Tester

Cancel Save

7. Viewing a Payment Obligation

- From the customer dashboard, look at the added parcel and see the SFRB fee listed

[My Dashboard](#) [My Exemption Requests](#)



Parcel Number: 3987-018


Address: 1020 MARIPOSA ST SAN FRANCISCO CA

SFRB Fees: \$59.00

[View](#)

[Add to cart](#)

- To see more detailed information, click “View”
- About half way down the page, see the section with the fee information

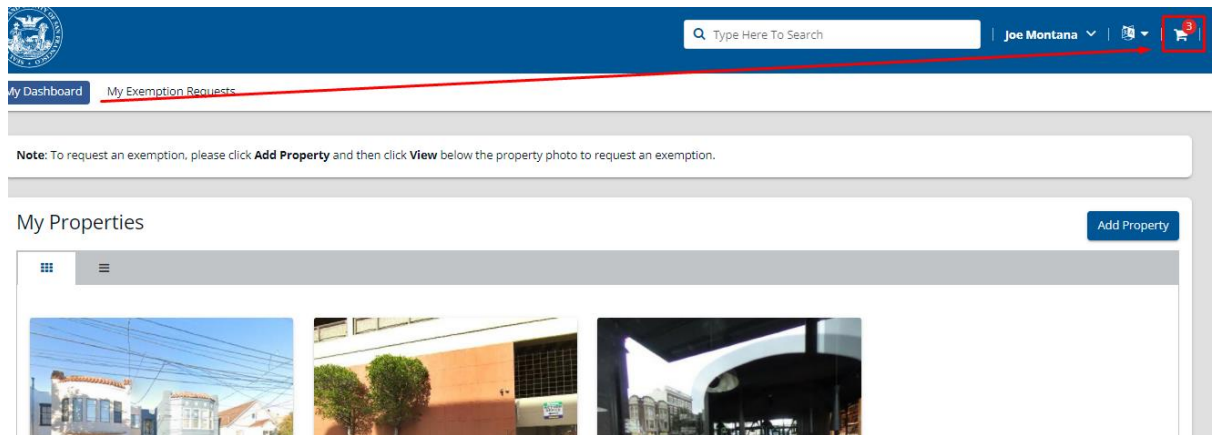


Rent Board Assessed Fee (21-22)

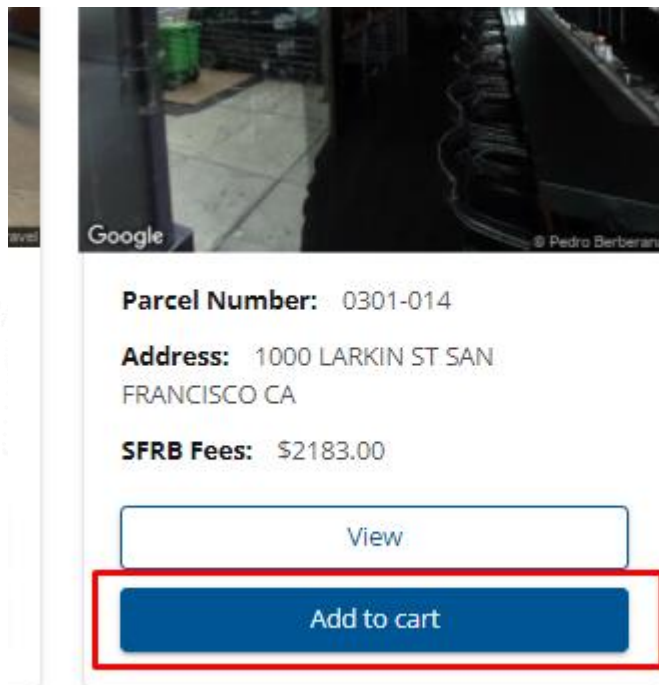
RentBoard Fee :	\$59.00	Due Date :	03/02/2022
Payment Amount :	\$0.00	Payment Date :	

8. Add to Cart

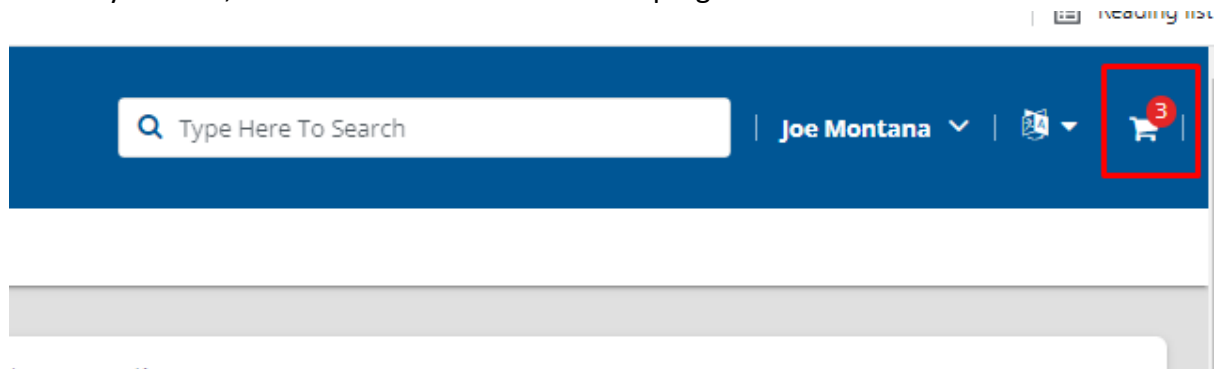
- From your dashboard, see the added property
- Look at the shopping cart located at the top right hand side
- By default, if fees are applied to your added properties, then they will appear in the cart



- If you do not see the property in your cart, you can click on “Add to Cart” from the property card



- To view your cart, click on the “cart” icon at the top right hand side.



9. Remove From Cart

- Once you are in your cart, you have the ability to remove a parcel from your cart

My Dashboard My Exemption Requests

1 My Cart 2 Review Order 3 Payment

My Cart (2)

ASSET NUMBER	DESCRIPTION	AMOUNT DUE	ACTION
0284-020	Rent Board Fee (21-22) (Parcel # 0284-020) - Rental (Dwelling) Units : 1 - Guest Units : 14	\$ 472.00 \$ 59.00 \$ 413.00	Save for Later
6478-008	Rent Board Fee (21-22) (Parcel # 6478-008) - Rental (Dwelling) Units : 1	\$ 59.00 \$ 59.00	Save for Later

ORDER TOTAL

Total Amount

\$531.00

CHECKOUT

- Once you click on “save for later”, the parcel is removed from your cart and is added into a “save for later” bin.

Saved for Later (2)

ASSET NUMBER	DESCRIPTION	AMOUNT DUE	ACTION
0284-020	Rent Board Fee (21-22) (Parcel # 0284-020) - Rental (Dwelling) Units : 1 - Guest Units : 14	\$ 472.00 \$ 59.00 \$ 413.00	Add to Cart
0301-014	Rent Board Fee (21-22) (Parcel # 0301-014) - Rental (Dwelling) Units : 26 - Guest Units : 22	\$ 2183.00 \$ 1534.00 \$ 649.00	Add to Cart

- When in the “save for later” bin, you can use the “Add to Cart” button to move it back to your cart

Saved for Later (2)

ASSET NUMBER	DESCRIPTION	AMOUNT DUE	ACTION
0284-020	Rent Board Fee (21-22) (Parcel # 0284-020) - Rental (Dwelling) Units : 1 - Guest Units : 14	\$ 472.00 \$ 59.00 \$ 413.00	Add to Cart
0301-014	Rent Board Fee (21-22) (Parcel # 0301-014) - Rental (Dwelling) Units : 26 - Guest Units : 22	\$ 2183.00 \$ 1534.00 \$ 649.00	Add to Cart

- You will see the parcels and amounts in the cart and could click on “Checkout” to proceed with payment.

My Cart (2)

ASSET NUMBER	DESCRIPTION	AMOUNT DUE	ACTION
0284-020	Rent Board Fee (21-22) (Parcel # 0284-020) - Rental (Dwelling) Units : 1 - Guest Units : 14	\$ 472.00 \$ 59.00 \$ 413.00	Save for Later
6478-008	Rent Board Fee (21-22) (Parcel # 6478-008) - Rental (Dwelling) Units : 1	\$ 59.00 \$ 59.00	Save for Later

ORDER TOTAL

Total Amount

\$531.00

[CHECKOUT](#)

10. Checkout Process

- From your cart, you click “Checkout” to proceed with payment

My Cart (2)

ASSET NUMBER	DESCRIPTION	AMOUNT DUE	ACTION
0284-020	Rent Board Fee (21-22) (Parcel # 0284-020) - Rental (Dwelling) Units : 1 - Guest Units : 14	\$ 472.00 \$ 59.00 \$ 413.00	Save for Later
6478-008	Rent Board Fee (21-22) (Parcel # 6478-008) - Rental (Dwelling) Units : 1	\$ 59.00 \$ 59.00	Save for Later

ORDER TOTAL

Total Amount

\$531.00

[CHECKOUT](#)

- You will see a summary page where you can review your order

My Dashboard My Exemption Requests

1 My Cart 2 Review Order 3 Payment

[Review Order \(2\)](#) [Back](#)

DESCRIPTION	AMOUNT DUE	ACTION
Rent Board Fee (21-22) (Parcel # 0284-020) - Rental (Dwelling) Units : 1 - Guest Units : 14	\$ 472.00 \$ 59.00 \$ 413.00	Remove from Order
Rent Board Fee (21-22) (Parcel # 6478-008) - Rental (Dwelling) Units : 1	\$ 59.00 \$ 59.00	Remove from Order

ORDER TOTAL

Total Amount

\$531.00

[PAY TOTAL](#)

- From here, you could remove a parcel from the order if you desire to do so by clicking on “Remove from Order”

Review Order (2) Back

DESCRIPTION	AMOUNT DUE	ACTION
Rent Board Fee (21-22) (Parcel # 0284-020)	\$ 472.00	Remove from Order
- Rental (Dwelling) Units : 1	\$ 59.00	
- Guest Units : 14	\$ 413.00	
Rent Board Fee (21-22) (Parcel # 6478-008)	\$ 59.00	Remove from Order
- Rental (Dwelling) Units : 1	\$ 59.00	

ORDER TOTAL

Total Amount

\$531.00

[PAY TOTAL](#)

- If everything looks okay, click on “Pay Total” to proceed

Back


ORDER TOTAL

Total Amount

\$59.00

[PAY TOTAL](#)

- You will select a payment method to proceed

Payment Method	Billing	Confirmation
<p>Payment Method</p> <div><p><input type="radio"/> Bank account</p><p><input type="radio"/> Credit or debit card </p></div>	<p>Payment Details</p> <p>Rent Board Fee (21-22) (Parcel # 6478-008) \$59.00</p> <p>Rental (Dwelling) Units : 1</p> <hr/> <p>Subtotal: \$59.00</p> <hr/> <p>Total: \$59.00</p>	

- You can pay with a credit or debit card or bank account
- For bank account, you will need to accurately enter the following information:

Name on bank account

Routing number

Confirm routing number

Account number

Confirm account number

☒ Bank account

Name on bank account

Routing number

What is this?

Confirm routing number

Account number

What is this?

Confirm account number

- For Credit/Debit card, you will need to enter the following information:

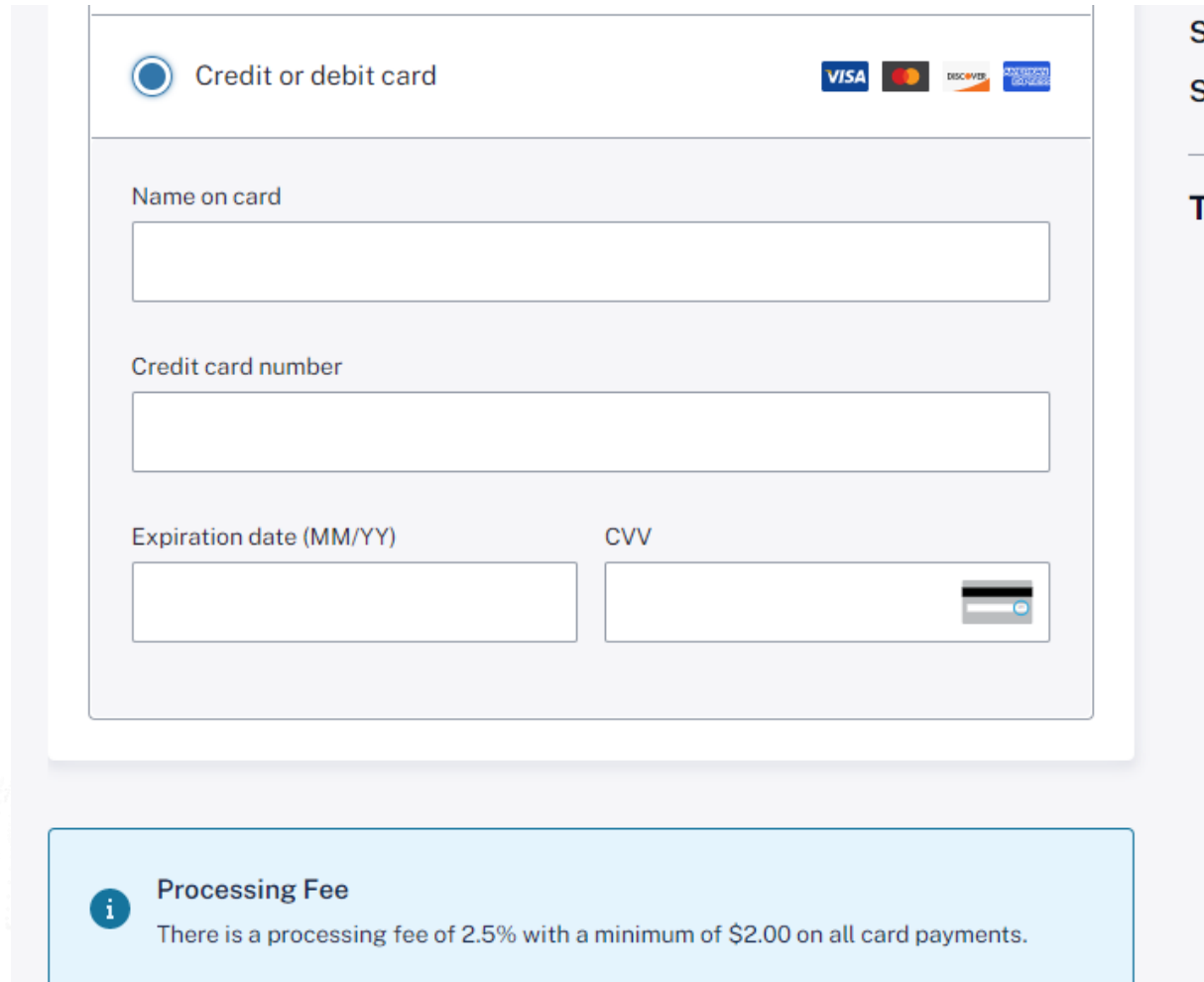
Name on Card

Credit card number

Expiration date

CVV code

NOTE: All credit/debit card payments have a processing fee of 2.5% or \$2, whichever is greater



☒ Credit or debit card

VISA Mastercard Discover American Express

Name on card

Credit card number

Expiration date (MM/YY) CVV

i Processing Fee
There is a processing fee of 2.5% with a minimum of \$2.00 on all card payments.


- Once all the information is entered (for bank account or credit/debit payment), click “Next”.

Expiration date (MM/YY)

11/23

CVV

123



i

Processing Fee
There is a processing fee of 2.5% with a minimum of \$2.00 on all card payments.

Cancel

Next

- You will then need to enter customer billing information including:

Country

Address

Apt, Suite, Unit, Floor, etc. (optional)

City

State

Zip code

Customer Information

Billing Information

Country

United States of America

Address

Apt, Suite, Unit, Floor, etc. (Optional)

City

State

Please select state

Payment Details

Rent Board Fee (21-22) (Parcel # 6478-008)	\$59.00
Rental (Dwelling) Units : 1	
Subtotal:	\$59.00
Service Fee:	\$2.00
Total:	\$61.00

- Below the address information, you will enter contact information including:

Contact phone number

Contact email address

Contact Phone Number

Phone number

Contact Email Address

Email address

- Once you enter the contact information, click “Next” at the bottom of the screen

Contact Email Address

Email address

123@yopmail.com|

Back

Next

- You will see a confirmation page where you could review all your information. When reviewing your information, if you need to edit any of the fields, you could click on “Edit” and update the information

Payment Method	Billing	Confirmation
Review & Confirm		Payment Details
Payment method		Rent Board Fee (21-22) (Parcel # 6478-008) \$59.00 Rental (Dwelling) Units : 1
<div>Card ending in 1111 Edit</div>		
Payment date		Subtotal: \$59.00
<div>12/15/2021</div>		Service Fee: \$2.00
Billing address		Total: \$61.00
<div>1100 S E St San Bernardino, CA 92408 Edit</div>		
Contact phone number		
<div>(909) 884-8255 Edit</div>		
Contact email		
<div>123@yopmail.com Edit</div>		

- If everything looks accurate, scroll to the bottom of the page and check the box for the terms and conditions and verify that you are human by checking the captcha box

Contact email

123@yopmail.com [Edit](#)


☐ Terms and Conditions

By checking the box above, I also agree to the City terms and conditions.

[Learn More](#)

☐ I am human

hCaptcha is for testing only. Please contact the site admin if you see this.

 hCaptcha
Privacy - Terms

[Back](#) [Pay](#)

- Once you have checked the boxes, click “Pay”
- Your payment has been made and you will see a confirmation screen as such:



Thank you for your payment!

Your transaction number is 70014558.

We've sent a confirmation email to 123@yopmail.com. If you do not receive a receipt, check your spam folder.


Please contact customer service at rentboard@sfgov.org or (415) 252-4600 if you have questions about your payment.

- You could scroll down and see the payment details, parcel information, payment method, payment date and billing information

Payment details

Rent Board Fee (21-22) (Parcel # 6478-008)	\$59.00
Rental (Dwelling) Units : 1	
<hr/>	
Subtotal:	\$59.00
Service Fee:	\$2.00
<hr/>	
Total:	\$61.00

Payment method

 Card ending in 1111
Auth code: PPS835

Payment date

12/15/2021

Billing information

jack joe
1100 S E St
San Bernardino, CA 92408 US


[Return](#)

- Click the “Return” button to go back to home page

Payment details

Rent Board Fee (21-22) (Parcel # 6478-008)	\$59.00
Rental (Dwelling) Units : 1	
<hr/>	
Subtotal:	\$59.00
Service Fee:	\$2.00
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Total:	\$61.00

Payment method

 Card ending in 1111
Auth code: PPS835

Payment date

12/15/2021

Billing information

jack joe
1100 S E St
San Bernardino, CA 92408 US

[Return](#)

- Clicking “Return” will take you to a screen that verifies that your payment was successful.
- From here, you could click on “Go to Dashboard” to be taken back to dashboard

[My Dashboard](#)[My Exemption Requests](#)

Payment Successful!!!

Thank you for the Payment.

[Go to Dashboard](#)